

Dear guest,

Welcome to the Best Western Plus Atrium Hotel and the wonderful city of Ulm.

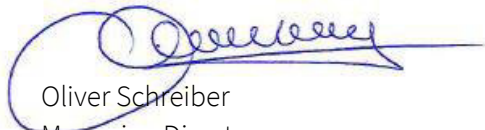
In this brochure you will find the most important information about our hotel. The reception team will advise you with pleasure on possibilities for activities and excursions in the region. Do not miss a stroll through the “Old Town” of Ulm with its numerous timber framed houses and a visit to our Gothic Minster. Its tower, which dominates the skyline with its 161.53 meter, is the highest church tower in the world.

In our gourmet restaurant „Siedepunkt“ our chef Benedikt Wittek will spoil you with deliberately and creatively composed tastes. Enjoy sophisticated, regional and international dishes. Our service team around Maren Stegmaier will not leave any wishes unfulfilled.

In our 100Grad restaurant we serve modern interpretation of regional dishes in a cosy atmosphere. We are also happy to serve your order in your room.

We wish you a wonderful stay in our house. If you have any questions, wishes or suggestions, please feel free to contact us.

Best regards  
Yours

A handwritten signature in blue ink, appearing to read 'Oliver Schreiber', with a long horizontal flourish extending to the right.

Oliver Schreiber  
Managing Director

Take a look at our menus. Simply scan the QR Code with your mobile device to find out more about the menus.



Siedepunkt



100GRAD

## Atrium Hotel

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Volksbank Neu Ulm · IBAN DE95 7306 1191 0005 7233 37 · BIC GENODEFINUV

<i>Adapter / Extension Cables:</i>	Adapters, analogue adapters and extension Cables are available at our front desk.
<i>At Its BEST?</i>	Your feedback is important to us! Please share your comments with us on <a href="http://www.tripadvisor.de">www.tripadvisor.de</a> . This is our way to become a little better each day. Thank you very much for your help!
<i>Allergy sufferer bedding:</i>	For an allergy sufferer bedding please ask the reception.
<i>Baby cot &amp; co.:</i>	A baby cot, a babyphone or kids chair is available. Please contact our front desk. This service is free of charge.
<i>Babysitter:</i>	Available on request – please contact the front desk.
<i>Bank:</i>	You can find a bank with cash dispenser in Ulm-Böfingen. It is about 2 km from the hotel.
<i>Bar:</i>	Our bar area is located on the ground floor and is open Wednesday through Saturday from 18:00. Due to the current situation, the opening hours may be changed. Feel free to contact us for a reception.
<i>Bathrobe:</i>	Bathrobes are available at our front desk, Tel. no. -9.
<i>Bedclothes service:</i>	We can change your bed sheets on a daily basis. Please contact our front desk.
<i>Breakfast:</i>	We serve our breakfast daily from 06:30 to 10:00 and Sundays from 7:00 to 10:00 in our restaurant 100Grad. In addition, we offer you the possibility to enjoy your breakfast in your room. For this we charge a service surcharge of 4,00 €. Due to the current situation, the opening hours may be changed. Feel free to contact us.
<i>Cab / Taxi:</i>	Our front desk will be delighted to order a cab for you.
<i>Car Rental:</i>	For car rental and taxi information please ask at the reception, Tel. no. -9.
<i>Cardio:</i>	Our cardio room is located in the basement and is available 24 hours a day. Opening hours may be different according to the Corona regulation.
<i>Check-In Time:</i>	Your room will be available from 04:00 pm. We charge 20,00 € for an early check in from 12:00 pm.
<i>Check-Out Time:</i>	Please check out by 11:00 am on your day of departure. If you intend to check out later, please contact the front desk. A late check out by 12:00 pm or for BW Rewards member by 2:00 pm will be free of charge according to availability. Surcharge for each additional hour is 10,00 € according to availability. You can leave your luggage free of charge on the day of departure. For luggage service and storage service please contact our reception desk.
<i>Children:</i>	Children until 12 years spend the night in the bed of their parents free of charge. If you like to have an additional bed, we charge 10,00 € per night, exclusive breakfast.
<i>Church services:</i>	For information please contact the reception desk.
<i>Concierge service:</i>	Porterage is at your disposal every day. Feel free to contact us.
<i>Conference service:</i>	For conferences and events please contact our Event manager, Tel. no. -674.

<i>Conference equipment:</i>	To lease conference equipment like audio, video, beamer, etc. please contact our front desk.						
<i>Cosmetic products:</i>	For complementary hygienic and cosmetic products please contact the front desk (for example: towels, bathrobes, face cloths, non-returnable shaver, shower caps, oral hygiene, ...).						
<i>Credit cards:</i>	The following credit cards are accepted: American Express, Mastercard, Diners, Electronic Cash (Maestro Card) and Visa Card.						
<i>Currency exchange:</i>	Please contact our front desk.						
<i>Doctor of medicine:</i>	Please contact our front desk.						
<i>Dry-cleaning and Laundry service:</i>	We offer dry-cleaning and washing service for your laundry from Monday to Friday. Same day express cleaning is possible, if we receive your laundry before 07:00 am.						
<i>Early express breakfast:</i>	If you have to leave early and are in hurry you can order a lunchbox for your early express breakfast. Please order the lunchbox until 8:00 p.m. on the day before.						
<i>E-mail:</i>	During your stay we will be happy to receive your e-mails and print them out for you. Please contact the front desk. Our e-mail address is: <i>info@bestwesternulm.de</i>						
<i>Emergency call:</i>	<table> <tr> <td>Reception desk</td> <td>-9</td> </tr> <tr> <td>Police</td> <td>0-110</td> </tr> <tr> <td>Fire brigade/ Ambulance</td> <td>0-112</td> </tr> </table>	Reception desk	-9	Police	0-110	Fire brigade/ Ambulance	0-112
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Police	0-110						
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<i>Emergency exit:</i>	For your own safety, please familiarise yourself with the emergency exit plan in your room for the nearest exit. In case of fire do not use the elevator.						
<i>Facsimile:</i>	The reception desk staff will be delighted to assist you with sending all your faxes.						
<i>Fan:</i>	Please contact the front desk.						
<i>Flight Information:</i>	For information, bookings and flight confirmations our service operator is available for you at the reception desk, Tel. no. -9.						
<i>Flowers:</i>	Please contact the front desk. Vases are available.						
<i>Garage for repairs:</i>	Our front desk will be delighted to assist you.						
<i>Hairdresser:</i>	Please call our front desk.						
<i>Hot drinks:</i>	You like to enjoy a cup of coffee early in the morning or in the afternoon in private? In your room, you will find a coffee/tea making facility with everything you need to make you a cup at any time.						
<i>Hotel reservations:</i>	If required, we will organise accommodation for you an in any other Best Western Hotel all around the world.						

<b><i>In Case of Fire:</i></b>	<ul style="list-style-type: none"> <li>- Please do not use the elevator.</li> <li>- Keep the windows and doors shut.</li> <li>- Read the emergency plan.</li> <li>- Leave the hotel immediately by using the designated staircase or emergency exit.</li> <li>- Fire extinguishers are located on every floor.</li> <li>- The green emergency exit sign indicates the nearest exit.</li> </ul>
<b><i>Internet-counter:</i></b>	Feel free to use our business table. This service is free of charge.
<b><i>High Speed Internet:</i></b>	<p>Feel free to use our Wi-Fi all over the hotel. Access codes are available at the front desk. This service is free of charge.</p> <ol style="list-style-type: none"> <li>1. If you have not received it at check in already: Please ask for the log in data at the reception</li> <li>2. Switch on the Wi-Fi access at your device.</li> <li>3. Choose from the list the hotel's wireless network, name "BW_Atrium"</li> <li>4. Open your internet browser</li> <li>5. Enter the log in data in the fields shown</li> <li>6. Accept the terms of use and touch "Anmeldung"</li> </ol> <p>If you need any assistance or help, please dial -9 to reach the front desk.</p>
<b><i>Iron/Ironing board:</i></b>	Please contact the front desk.
<b><i>Leisure Amenities:</i></b>	Our hotel offers sauna and cardio room.
<b><i>Lost and Found:</i></b>	Please contact the reception desk.
<b><i>Lounges:</i></b>	Our lobby and our "Lounge" are available all the time.
<b><i>Luggage:</i></b>	If you require assistance with your luggage or wish to temporarily store it in the hotel, please contact the front desk.
<b><i>Map of the town:</i></b>	You can get a map at the reception.
<b><i>Meeting rooms:</i></b>	Please call our conference department at -674.
<b><i>Newspapers and magazines:</i></b>	Newspapers and magazines are available at the reception desk.
<b><i>Parking:</i></b>	For only 8,00 € per day you can park comfortably in front of the hotel. We would ask you to keep the access for fire brigade free.
<b><i>Petrol station:</i></b>	The next petrol station is about 2 km from the hotel (direction: Ulm).
<b><i>Pets:</i></b>	We welcome pets in our hotel. However, we would like to ask you to consider other guests. If you need a dog bowl, please contact the reception desk. We charge 10,00 Euro per day.
<b><i>Pharmacy:</i></b>	Please ask the front desk.
<b><i>Photocopying:</i></b>	Copy- and facsimile is available at the reception desk. Our staff at reception will be happy to assist you. The price of one photo copy is 0,30 € and 0,50 € for one transparency copy.
<b><i>Pillow option:</i></b>	Make your choice for the perfect pillow. Please ask our front desk.
<b><i>Please do not disturb:</i></b>	Please hang up the nameplate at the door which you can find in your room, if you don't want that somebody disturbs you or our team tidies up your room.

<i>Post, parcel- and express service:</i>	You can leave your mail and parcels at the front desk. Incoming mail will be held for you at the reception desk.
<i>Postcards:</i>	Postcards are available free of charge at the reception desk.
<i>Railway information:</i>	Our staff at the reception desk will assist you in finding the relevant information.
<i>Reception:</i>	Our reception team is at your service 24 hours a day. Dial Tel. No. -9.
<i>Restaurants:</i>	Our gourmet restaurant Siedepunkt is open for you Wednesdays to Saturdays from 18:00 to 01:00. The kitchen reception is from 18:00 to 20:30.  Our restaurant 100GRAD is open for you Wednesdays to Sundays from 18:00. The kitchen reception is from 18:00 to 21:30.  Due to the current situation, the opening hours may be changed. Feel free to contact us for a reception.  Reservation is recommended.
<i>Restaurant reservations:</i>	The reception team or the staff at the restaurant will be delighted to reserve a table for you.
<i>Rewards:</i>	Become a member of Best Western Rewards and earn points at over 4,100 hotels worldwide. Information and registration at the reception.
<i>Roomservice:</i>	We are happy to serve food and beverage from our restaurant 100GRAD during 10:00am and 10:30pm. Room service fee is 4,00 €. Otherwise our front desk will help you to find an external delivery service.
<i>Safety deposit box:</i>	You find a safe in your room. Instructions are beside. The hotel is not liable for any loss of personal values in your room.
<i>Sauna:</i>	The sauna is located in the basement. Please inform our front desk half an hour before using.
<i>Sewing work:</i>	We will gladly deal with smaller sewing works or recommend you a cutting shop near by the hotel.
<i>Shavers:</i>	The reception will be pleased to provide you with a complimentary shaving kit.
<i>Shoeshine service:</i>	A shoeshine machine is located opposite to the toilets in the first underground.
<i>Sightseeing tours:</i>	Our front desk would be delighted to assist you in arranging tours and excurses.
<i>Slipper:</i>	Please ask our front desk for slipper.
<i>Snacks / drinks:</i>	You can get different kinds of dishes and drinks in the restaurant 100GRAD. We also offer room service for our dishes and drinks (room service fee 4,00 €). Contact reception please.  A vending machine for snacks and beverages is located in our lobby area and is available at any time.
<i>Station:</i>	The station is about 5 km from the hotel. You can get there by bus or cab. Please contact the reception.

- Stamps:** Please ask the reception desk.
- Telephone:** Long-distance calls can be dialled directly dialling “0” for an outside line. For room-to-room-calls just dial the requested room number
- Charges per unit are € 0,30. Telephone charges are automatically captured by computer and a receipt will be attached to your hotel bill.
- Exception: For one-digit room numbers please dial “60” first, e.g. room number 1 → 601  
For two-digit room numbers please dial “6” first, e.g. room number 10 → 610
- Long Distance International calls please dial: “0” + “00” + Country Code number + City-Code number + required number.
- Some important international call numbers:
- |                      |           |                    |            |
|----------------------|-----------|--------------------|------------|
| <u>Austria</u>       | <u>43</u> | <u>Luxembourg</u>  | <u>352</u> |
| <u>Belgium</u>       | <u>32</u> | <u>Netherlands</u> | <u>31</u>  |
| <u>Denmark</u>       | <u>45</u> | <u>Norway</u>      | <u>47</u>  |
| <u>France</u>        | <u>33</u> | <u>Spain</u>       | <u>34</u>  |
| <u>Great Britain</u> | <u>44</u> | <u>Sweden</u>      | <u>46</u>  |
| <u>Italy</u>         | <u>39</u> | <u>Suisse</u>      | <u>41</u>  |
| <u>Japan</u>         | <u>81</u> | <u>USA</u>         | <u>1</u>   |
- AT & T-Calling cards and Toll Free are not available.
- Television:** Our cable system offers you programs in German, English and other languages. The up-to-date TV program can be found in this directory.
- Theatre and concert tickets:** The reception team will be happy to assist you with any reservations.
- These & That:** Face clothes, additional towels, soap, shaving kits, toothbrush, shower caps, sewing kits, ironing facilities, extra pillows or blankets, and other useful things can be obtained complimentary at reception.
- Tobacco products:** A cigarette vending machine is located in the basement across from the restrooms.
- Towel service:** On request, you will preserve new towels every day. Please put used towels on the floor if you wish them to be exchanged.
- Voltage:** All rooms are equipped with 230 V / 50 Hz sockets and available 24 h.
- Wake up Calls:** Please contact the reception desk.
- Water:** Please find a vending machine for snacks and beverage in our lobby area. Buy mineral water at any time for 2,50 € (0,25 l).
- Wellness area:** The Finnish sauna and our cardio room are located in the basement. If you plan to use the sauna please inform the reception desk 30 minutes in advance, dial tel. no. -9.

## Room service – breakfast

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We will be glad to offer you our breakfast in form of room service. For your order please call the reception under the direct dial -9 or the restaurant under the direct dial -666.

### coffee specialities

coffee  
white coffee  
cappuccino  
latte macchiato  
espresso  
hot chocolate  
milk

### tea

earl grey  
darjeeling  
peppermint  
camomile  
green tea  
wild berry

### juice

orange juice  
multivitamin juice

### fruits

fruit salad  
saisonal fruits

### bread

kaiser roll  
wholemeal bread  
toast  
braided yeast bun  
baguette

### cold cuts

ham  
salami  
turkey  
cold-smoked salmon  
sliced cheese

### spread

butter  
diet margarine  
cream cheese  
jam  
honey  
nutella

### cereals

fruit muesli  
(with milk, quark, fruit or natural yoghurt)  
chocolate muesli  
(with milk, quark, fruit or natural yoghurt)  
bircher muesli

### yoghurt & quark

fruit yoghurt  
natural yoghurt  
quark

We will charge a service fee of 4,00 € for room service.